NH State Opioid Response (SOR) Initiative

LEVERAGING FEDERAL FUNDING TO ADDRESS THE OPIOID EPIDEMIC

State Opioid Response (SOR) Team
Div. for Behavioral Health, Bureau of Drug & Alcohol Services
NH Department of Health & Human Services
• Make the first step as easy as possible.
• Increase and standardize services.
• Strengthen existing prevention, treatment and recovery programs.
• Ensure access to critical services to decrease the number of opioid-related deaths in NH.
• Promote engagement in the recovery process.
State Opioid Response (SOR) Initiative

Hub and Spoke Model for Access and Services

- 211
- Website: thedoorway.nh.gov
- 9 Regional Hubs
- Community Provider Network
What is The Doorway Model?

- Centralized and integrated system
- Receiving referrals from many different origins
- Consolidated information
- Streamlined resources
- Continued support and follow through
- Client-centered community linkage and referrals
2-1-1

- 24/7 information and referral
- Identify need for Doorway services
- Warm transfer to Doorways
- Connection to emergency services
Doorway On-Call

- Crisis stabilization
- Screening and immediate needs assessment
- Connection to emergency services when appropriate
- Connection to client’s chosen Doorway
### The Doorways Flow

#### Referral to Doorways
- **CALL 211**
- Referral Partners:
  - Safe Stations
  - Hospitals
  - Primary Care
  - Self / Family
  - Community
  - Probation & Parole

#### Core Functions
- Screening
- Clinical Evaluation
- GPRA & Data Collection
- Naloxone Distribution
- Referral to recommended level of care
- Case Mngmnt

#### Referral to Services
- Substance Use
- Mental Health
- Primary Care
- Housing & Shelter
- Crisis Services
- MAT
- Peer & Recovery services/supports
- MCO/IDN/RPHN
- Social Services
- Employment

#### Continuing Care
- Continuous Recovery Monitoring
- Data collection
- Naloxone Distribution
- Flexible Funds
- Housing Funds
Treatment Services

Primary Care & Mental Health

Recovery Services

Social Services

Prevention Services

Client & Admin Services

Specialty Populations

THE DOORWAY
Community Providers

- Clinical Services
- Recovery Services and Supports
- Services to Address Social Determinants of Health
Doorways – Client Services

• Screening and Crisis Stabilization
• Evaluation and Care Planning
• Benefits & Programs
• Facilitated Referral
• Continuous Recovery Monitoring
Doorways – Administrative Services

• Naloxone purchase and distribution
• GPRA data collection
• Flexible needs fund
• Respite shelter funds
• Needs assessment and service development
The Doorway at...

Androscoggin Valley Hospital – Berlin
Littleton Regional Hospital – Littleton
Dartmouth-Hitchcock – Lebanon
LRGHealthcare – Laconia
Concord Hospital/Riverbend – Concord
Greater Manchester (CMC) – Manchester
Greater Nashua (SNHMC) - Nashua
Wentworth-Douglass Hospital – Dover
Cheshire Medical Center - Keene
SOR Progress – Qt. 3 2020

- **995** Clinical Evaluations
- **1,489** Treatment Referrals
- **2,900** Total Individuals Served
- **2,729** Naloxone Kits Distributed

- 35-40 participating orgs.
- 50+ contracts
Clients Seen by Reason Type
3/1/19 to 4/30/20
(Reason types were not collected until March 2019)

<table>
<thead>
<tr>
<th>Reason Type</th>
<th>Totals</th>
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<tbody>
<tr>
<td>Opioid Related</td>
<td>3,280</td>
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<tr>
<td>Alcohol Related</td>
<td>1,115</td>
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<tr>
<td>Marijuana Related</td>
<td>118</td>
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<tr>
<td>Methamphetamine Related</td>
<td>122</td>
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<tr>
<td>Cocaine Related</td>
<td>280</td>
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<tr>
<td>Other Substance related</td>
<td>105</td>
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<tr>
<td>Other Social service related</td>
<td>72</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>5,092</strong></td>
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</tbody>
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Public Messaging Campaign

• Statewide Multi-Component Communication
• Includes
  • TV
  • Radio
  • Social Media and Web Ads
  • Newspapers
  • Buses and Bus stops
  • Posters, Rack Cards and other print materials for distribution
• Regionally specific materials now available as well
QUESTIONS?