

# NH State Opioid Response (SOR) Initiative



LEVERAGING FEDERAL FUNDING TO ADDRESS THE OPIOID EPIDEMIC

State Opioid Response (SOR) Team

Div. for Behavioral Health, Bureau of Drug & Alcohol Services

NH Department of Health & Human Services





# NH SOR Mission

- Make the first step as easy as possible.
- Increase and standardize services.
- Strengthen existing prevention, treatment and recovery programs.
- Ensure access to critical services to decrease the number of opioid-related deaths in NH.
- Promote engagement in the recovery process.





# State Opioid Response (SOR) Initiative

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## Hub and Spoke Model for Access and Services

- 211
- Website: [thedoortway.nh.gov](http://thedoortway.nh.gov)
- 9 Regional Hubs
- Community Provider Network





# What is The Doorway Model?

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- Centralized and integrated system
- Receiving referrals from many different origins
- Consolidated information
- Streamlined resources
- Continued support and follow through
- Client-centered community linkage and referrals





# System Overview



# 2-1-1

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- 24/7 information and referral
- Identify need for Doorway services
- Warm transfer to Doorways
- Connection to emergency services



# Doorway On-Call

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- Crisis stabilization
- Screening and immediate needs assessment
- Connection to emergency services when appropriate
- Connection to client's chosen Doorway



# THE DOORWAYS FLOW

## REFERRAL TO DOORWAYS

CALL 211

Referral Partners:

- Safe Stations
- Hospitals
- Primary Care
- Self / Family
- Community
- Probation & Parole

## CORE FUNCTIONS

- Screening
- Clinical Evaluation
- GPRA & Data Collection
- Naloxone Distribution
- Referral to recommended level of care
- Case Mngmnt

## REFERRAL TO SERVICES

- Substance Use
- Mental Health
- Primary Care
- Housing & Shelter
- Crisis Services
- MAT
- Peer & Recovery services/supports
- MCO/IDN/RPHN
- Social Services
- Employment

## CONTINUING CARE

- Continuous Recovery Monitoring
- Data collection
- Naloxone Distribution
- Flexible Funds
- Housing Funds





# Community Providers

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- Clinical Services
- Recovery Services and Supports
- Services to Address Social Determinants of Health



# Doorways – Client Services

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- Screening and Crisis Stabilization
- Evaluation and Care Planning
- Benefits & Programs
- Facilitated Referral
- Continuous Recovery Monitoring





# Doorways – Administrative Services

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- Naloxone purchase and distribution
- GPRA data collection
- Flexible needs fund
- Respite shelter funds
- Needs assessment and service development



# The Doorway at...

**Androscoggin Valley Hospital – Berlin**

**Littleton Regional Hospital – Littleton**

**Dartmouth-Hitchcock – Lebanon**

**LRGHealthcare – Laconia**

**Concord Hospital/Riverbend – Concord**

**Greater Manchester (CMC) – Manchester**

**Greater Nashua (SNHMC) - Nashua**

**Wentworth-Douglass Hospital – Dover**

**Cheshire Medical Center - Keene**





# SOR Progress – Qt. 3 2020

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- **995** Clinical Evaluations
- **1,489** Treatment Referrals
- **2,900** Total Individuals Served
- **2,729** Naloxone Kits Distributed
- 35-40 participating orgs.
- 50+ contracts





# Clients Seen by Reason Type

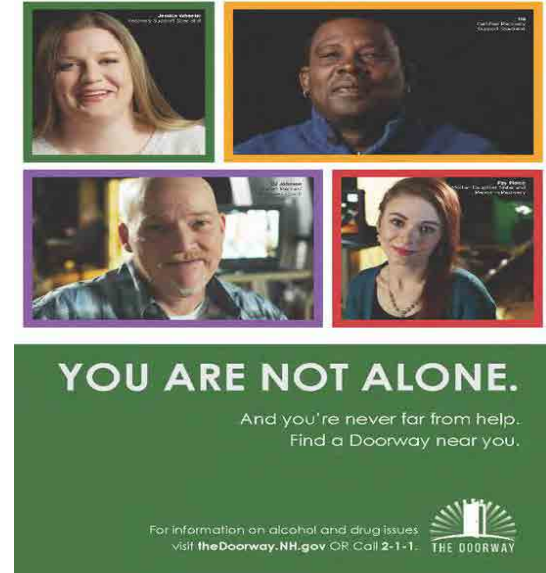
3/1/19 to 4/30/20

(Reason types were not collected until March 2019)

Reason Type	Totals
Opioid Related	3,280
Alcohol Related	1,115
Marijuana Related	118
Methamphetamine Related	122
Cocaine Related	280
Other Substance related	105
Other Social service related	72
<b>TOTAL</b>	<b>5,092</b>

# Public Messaging Campaign

- Statewide Multi-Component Communication
- Includes
  - TV
  - Radio
  - Social Media and Web Ads
  - Newspapers
  - Buses and Bus stops
  - Posters, Rack Cards and other print materials for distribution
- Regionally specific materials now available as well







# QUESTIONS?

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