



# Implementation!

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TRANSITIONING FROM INPUT TO ACTION



# Web Resources and Funding

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NHOHC: [www.nhoralhealth.org](http://www.nhoralhealth.org), visit NH Oral Health 2014 tab

DentaQuest Foundation: [www.dentaquestfoundation.org](http://www.dentaquestfoundation.org)

## NHOHC Operational Funders:

HNHfoundation: [www.hnhfoundation.org](http://www.hnhfoundation.org)



Endowment for Health: [www.endowmentforhealth.org](http://www.endowmentforhealth.org)



# Key Objectives for Today

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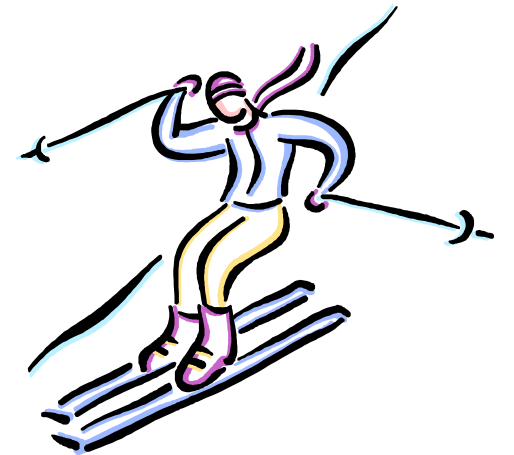
- Understand the activities and process to date of the *NH Oral Health 2014 Planning Grant*
- Understand the content of *NH Oral Health 2014 Implementation Grant*

# Action Objectives for Today

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- Review goals and objectives of each work team
  - Affirm members of the work teams – anybody missing?
  - Review goals and objectives of each “strategic lever”
  - Identify Experts
  - Elect team leader
  - Select best meeting days/times/places

**Maintain the Momentum!**



# Planning Recap – Initial Vision

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To engage a broad-spectrum oral health stakeholder group to examine, analyze and identify an infrastructure system to deploy **public health dental hygienists** into underserved areas.

# Goals of Planning Grant

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Develop a shared vision of impact and a comprehensive collaborative roadmap through the engagement of a wide variety of stakeholders.

# Colloquium

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- *noun* \kə-'lō-kwē-əm\
  - *plural* **col·lo·qui·ums** or **-quia** \-kwē-ə\
    - *Origin of COLLOQUIUM: Latin, colloquy*
      - *First Known Use: 1844*

**Definition:** a usually academic meeting at which specialists deliver addresses on a topic or on related topics and then answer questions relating to them

# Planning Recap

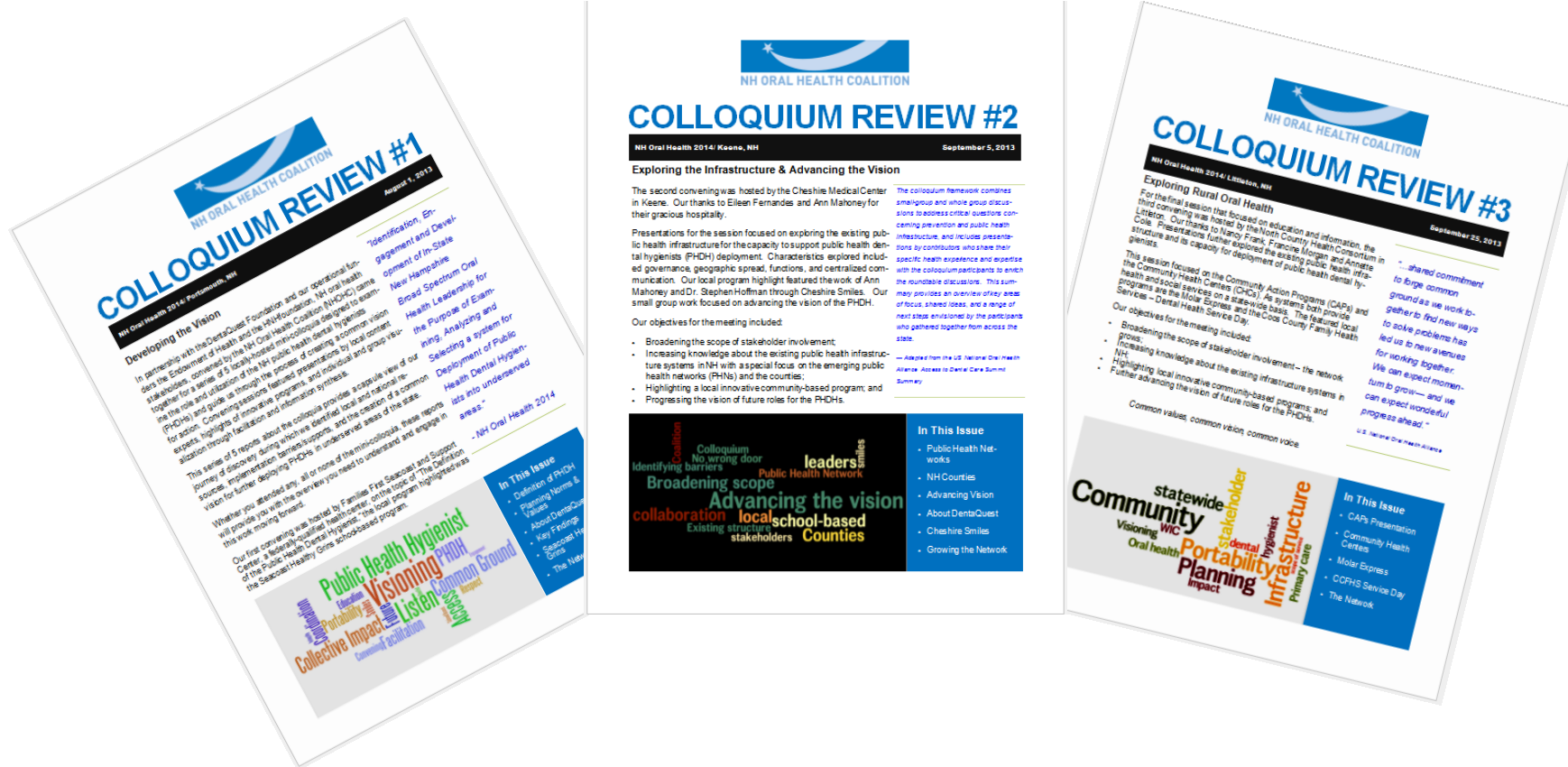
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- Colloquium conducted from August 1 through November 12.
- Statewide locations (Portsmouth, Keene, Littleton, Nashua, Concord)
- *First three contained an educational component:*
  - Definition of PHDH
  - Examination of a public health infrastructure (PHNs, CHCs, CAPs, Counties)
  - Local programs
- *Last two: (Facilitator)*
  - Reviewed vision and public health infrastructure, barriers to deployment of PHDH
  - Identified areas of change through examination of barriers & supports
  - ***Defined the work of the implementation grant***





# In your notebooks....

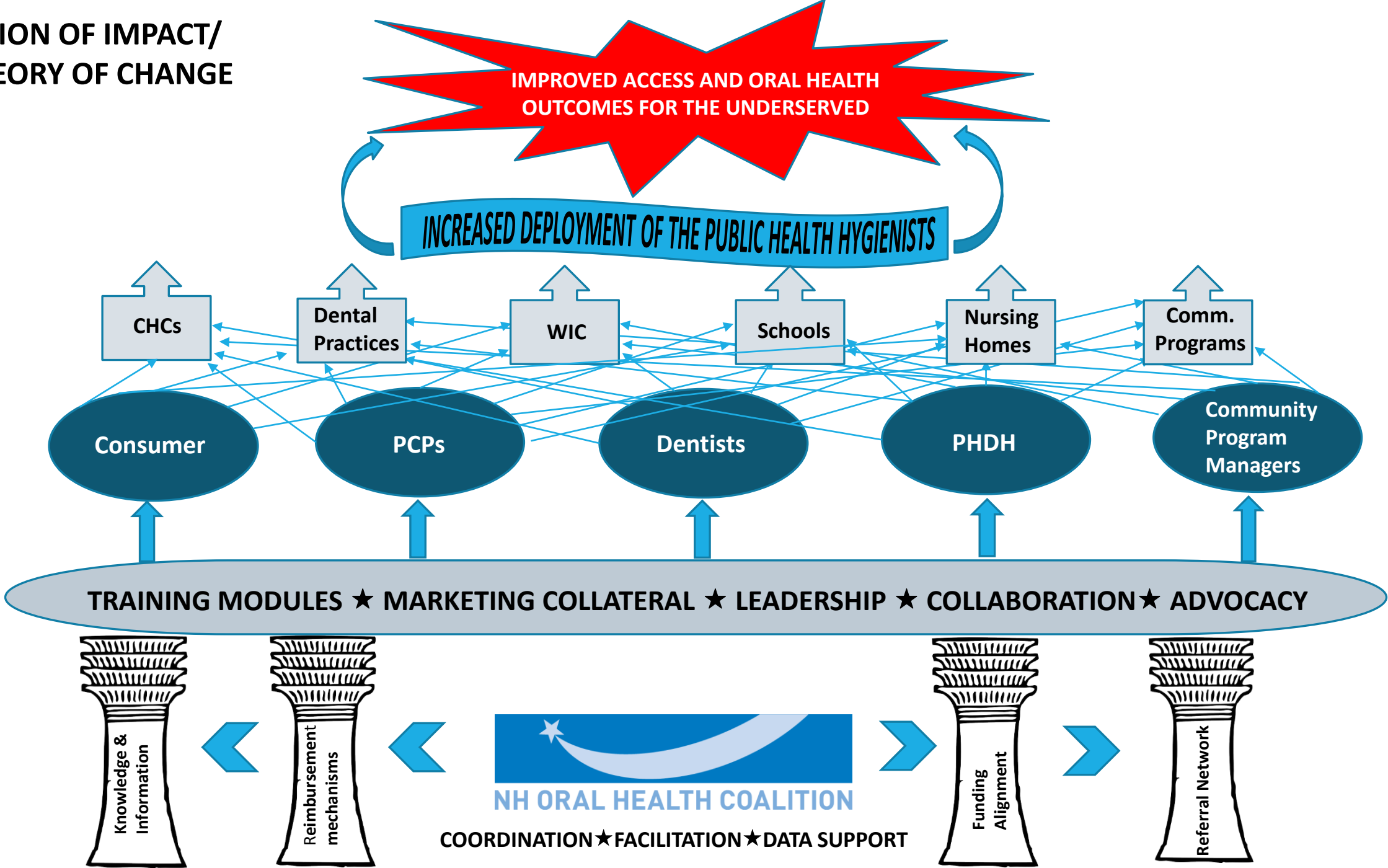


# Evolved Vision of Impact for Implementation

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“In partnership with New Hampshire oral health stakeholders, the New Hampshire Oral Health Coalition will increase the deployment of public health dental hygienists in underserved areas through the creation of a ***substructure*** that provides the knowledge, information, training and referral network development that will increase access to oral health preventive services in a variety of public and private settings.”

**VISION OF IMPACT/  
THEORY OF CHANGE**

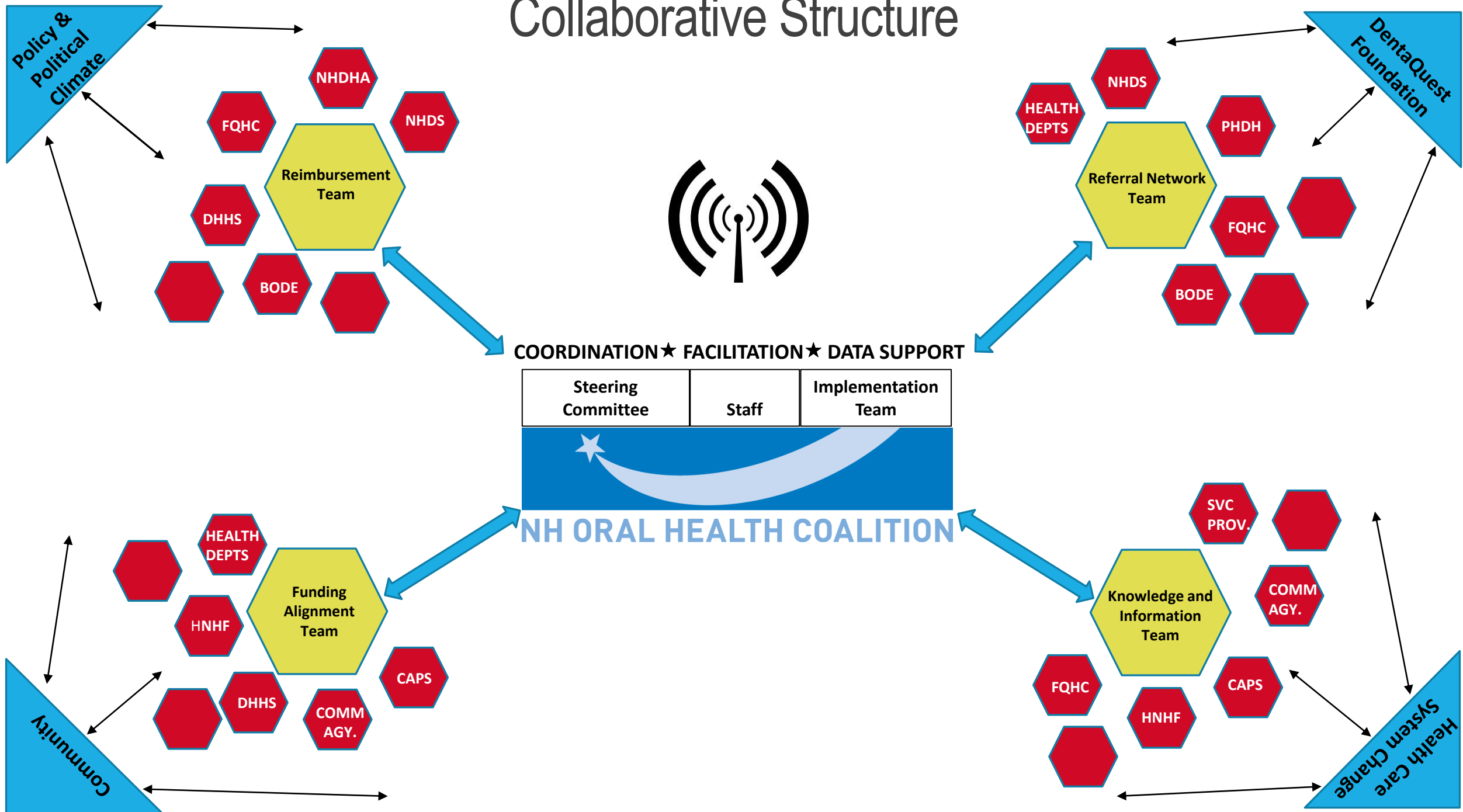


# Substructure Components = Strategic Levers

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- Reimbursement Mechanisms/Funding Alignment
- Knowledge and Information
  - Consumer
  - Dentists
  - RDH, PHDH, C-PHDH
- Referral Network Development

# Collaborative Structure



COORDINATION ★ FACILITATION ★ DATA SUPPORT

Steering Committee	Staff	Implementation Team
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NH ORAL HEALTH COALITION

# About Implementation

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- Work teams will be charged with refining and prioritizing action steps in the work plan;
- Process is fluid;
- Critical partners identified throughout implementation;
- Strategic levers will remain the same throughout, may be potential to adjust, to add or to expand work.



**Project Work Plan - Date: December 19, 2013**

**Institution: NH Oral Health Coalition (NHOHC) [NH Public Health Association (NHPHA) - Fiscal Sponsor]**

**Priority Area: Prevention and Public Health Infrastructure; Strengthening the Dental Care Delivery System**

**Strategic Lever: # 1 Reimbursement and Funding**

Goals, Objectives and Action Steps		Start	End	Critical Partners	Progress
<b>Goal 1</b>	<b>Maximize the effectiveness and efficiency of current reimbursement and funding for oral health preventive services by creating a higher level of awareness, knowledge and understanding by current program managers, policy-makers, and providers of current reimbursement and funding.</b>			<b>Providers, NHDS, NHDHHS - Public Health and Medicaid, CHAP, Insurers, &amp; program managers</b>	
<b>Obj. 1A</b>	<b>Build a multi-media package of resources and tools on current public and private funding/reimbursement sources and mechanisms to be used by oral health program managers, business owners, policy-makers, and providers.</b>	<b>May-14</b>	<b>Apr-16</b>		
<b>Act. 1Aa</b>	<b>NHOHC to convene and staff a stakeholder group [RF-1] to structure work, review data, review and refine package content, and create a dissemination plan for the information package.</b>	<b>May-14</b>	<b>Apr-15</b>		Status (Click to Change)
<b>Act. 1Ab</b>	<b>Engage and conduct key informant interviews with the private insurers in the NH market re: oral health prevention product coverage.</b>	<b>May-14</b>	<b>Dec-14</b>		Status (Click to Change)
<b>Act. 1Ac</b>	<b>Engage NH Medicaid Director, Medicaid Dental Director and key leaders re: current Medicaid coverage and any proposed or desired program changes</b>	<b>May-14</b>	<b>Apr-15</b>		Status (Click to Change)
<b>Act. 1Ad</b>	<b>Explore and select information presentation formats, e.g. teaching modules, toolkit, etc., and prepare materials - compile into a Community Partner Guide/Resource Manual.</b>	<b>Dec-14</b>	<b>Dec-15</b>		Status (Click to Change)
<b>Obj. 1B</b>	<b>Disseminate the multi-media package of resources and tools on current public and private funding/reimbursement sources and mechanisms to be used by oral health program managers, business owners, policy-makers and providers.</b>	<b>May-15</b>	<b>Apr-16</b>		
<b>Act. 1Ba</b>	<b>Facilitate the work team development of a dissemination schedule that provides information, trainings and conceptual business models professional events, continuing education, and professional education forums. Disseminate per schedule.</b>	<b>Apr-15</b>	<b>Apr-16</b>		Status (Click to Change)
<b>Goal 2</b>	<b>Expand reimbursement and funding opportunities within the state based on models and mechanisms in other states.</b>			<b>NHDHHS Medicaid/Public Health, NHDS, Insurers, DQ grantees,</b>	

# Let's Go Shopping!

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## How do I choose a team?

- Select an area where you want to learn more...
  - Select a work team that aligns with your interests and your organizations
  - Pressing need in your organization
  - Pressing need in community that you serve
- Select a team where you stand to benefit from the work being done.





# Reimbursement/Funding Alignment

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- **Maximize the effectiveness and efficiency of current reimbursement and funding for oral health preventive services:**
  - **Creating a higher level of awareness, knowledge and understanding for**
    - **Current program managers;**
    - **Policy-makers;**
    - **Providers of current reimbursement and funding.**
- **Expand reimbursement and funding opportunities within the state-based on models and mechanisms in other states.**

# Knowledge and Information

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- **Ensure that stakeholders including educators, business owners, program managers/planners, providers and the community have a good working knowledge about public health dental hygienists (PHDHs) to support their making informed practice, policy, and business decisions.**
- **Increase stakeholder knowledge about the scope and funding of PHDH by schools/training and public and private business in order to support the development of new PHDH opportunities in the community.**
- **Increase knowledge in consumers and the public regarding the importance of oral health in overall health.**

# Knowledge and Information

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***Establish a sound and accurate foundation of information about the current public health dental hygienist (PHDH) workforce and settings to use for informational and evaluative purposes.***

- NHOHC will staff and support this effort
- Need to confirm what information should be collected

# Referral Network Development

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- **Develop and strengthen referral sources and networks for restorative dental, medical and service follow-up through collaborative co-sponsored professional events.**
- **Create early identification of value and understanding of the role of public health dental hygiene and community-based oral health preventive services with student in related training and professional schools.**
- **Develop, strengthen and maintain follow up referral network relationships that are built on interest, knowledge and support.**

# Next steps

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- Read work plan in binders
- Stretch
- Get something to eat
- Return to “work team” table – we will label them

# Normative Underpinnings

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## **Values**

- Integrity and transparency
- Respectful relationships
- Creativity and innovation
- Comprehensive approaches
- Forward-looking solutions

## **Core Principles**

- Trust-building
- Diverse and effective partnerships
- Shared leadership without expectations of ownership

# Normative Environment

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***Blame Free:*** does not matter who is to blame for problem – focus on “how it gets fixed.”

***Gossip Free*** – talk to people in the room, not about them.

# The Basics of a Work Team

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## Points of Discussion

- Suggest work team leader and participants
- Review & discuss goals and objectives
- Allow some time for “filling in the gaps”
- Determine meeting schedule – what days work best for your team?



## Assign tasks

- Research (team members or NHOHC)
- Find experts to inform your work
- Touch base with NHOHC – we intend to be at all meetings possible to foster communication between groups



# Save the Date

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**New Access Points for Dental Care are on the Horizon in New Hampshire**

Friday, April 4, 2014

8:30 AM to 4:00 PM

Plymouth, NH

**Legislative Breakfast**

April 16<sup>th</sup>, 2014

**NHOHC/Bi-State Oral Health Forum**

June -- TBD