New Hampshire Oral Health Forum

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MEDICAL — DENTAL INTEGRATION

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Why are we putting oral health integration into PCMH?

- Still the best vision for the future of primary care
- Oral health care is required for whole-person care
- The mouth is the last part of the body stuck in a “treatment” silo
The Big Picture

According to the Surgeon General's Report on oral health in 2000:

• Dental care is the most common unmet health need.
• Oral disease can severely affect systemic health.
  • Much oral disease is preventable or at least controllable.
• Profound disparities in oral health and access to care exist for all ages.
• Interdisciplinary care is necessary to achieve optimal oral and general health.
Families First Health and Support Center

Support for Families ...
Health Care for All

Federally Qualified Health Center
Target Population

Patients receiving primary care at Families First
  ◦ Emergent
  ◦ Comprehensive

All Children
Medicaid
HIV/AIDS
Homeless
Hospital ER referrals
Elderly
Target Populations

Chronic Diseases  Poly-Pharmacy  Pregnancy

Mental Illness  Hypertensives  Diabetics
HIV/AIDS  Drug addiction  Smokers
EMR

Medical ➔ DENTAL
Anticipatory Guidance
Prevention
Outreach

- **HIV/AIDS** – ARS, Ryan White Foundation
- **Hospital Emergency Department Referral Protocol**
  Patients seen within 24 hours of ER visit for emergent care
Medical  ➔  Dental

Crises - Head and neck pain, swelling, infection
High risk children
Elderly
Diabetics
Pregnant women
Pre-op: orthopedics, oncology, cardiology
Evaluation prior to treatment:
- Cardiac
- Hypertensive
- Uncontrolled diabetics
- Pre-op anticoagulants
- Pregnancy
- 911

Anecdotally - private practice dental patients tend to be current with their medical providers
Private Sector

Relationship – confidence in each other
Communication – ‘consults’
Patient management - Keep appointment
Patient variety
Scope of service – comfort level
  Young children, pregnant women, special needs
Systems
Medical – Dental Integration

Patient Centered – Improved Outcomes