New Hampshire’s Community Health Centers
Bi-State Primary Care Association
PCA for New Hampshire and Vermont Since 1986

**Vision:**
Healthy individuals and communities with quality health care for all.

**Mission:**
Promote access to effective and affordable primary care and preventive services for all, with special emphasis on underserved populations in NH and VT.
More About Bi-State

• A nonprofit 501(c)(3) charitable organization

• Recipient of a variety of Federal, State and Foundation grants

• Governed by a Board of Directors, 75% of whom represent Section 330 supported health center members located in New Hampshire or Vermont. Section 330 supported health centers (also known as FQHCs):
  – Provide comprehensive primary care services
  – Focus on the delivery services to a medically underserved and/or indigent population in an ambulatory setting
  – Provide a prospective sliding fee based upon ability to pay
  – Have community and consumer-based Board of Directors, as defined by the Public Health Services Act, Section 330
Bi-State’s 35 Members
Across New Hampshire and Vermont

- 20 Federally Qualified Health Centers (FQHC), Rural Health Clinics, a Community Action Program, Planned Parenthood of Northern New England, NH and VT Area Health Education Centers, Coalition of Clinics for the Uninsured and a Health Center Controlled Network

- 9 FQHCs have dental centers (2 in NH and 7 in VT)

- 3 FQHCs in rural New Hampshire are adding dental centers in the next few years. Two on-site clinics (10 operatories) and one operatory located in a middle school in central NH
What is a Community Health Center?

- Community-based non-profit charitable organization
- Provides comprehensive primary and preventive health care services including behavioral health and substance abuse counseling and some dental services
- Patient served regardless of insurance status or ability to pay
- Offer a sliding fee discount based on patient income to help uninsured patients
- Provide team-based care, serve as patient-centered medical homes
- Established relationships with other community organizations to support coordinated care (i.e. CHC accepts referrals from hospital Emergency Dept.)
- Staffed by Doctors, Nurse Practitioners, Physician Assistants, Social Workers, Pharmacists, Registered Nurses, Dentists, Dental Hygienists, Care Coordinators and other support staff
- Decades of experience helping patients successfully manage chronic diseases such as diabetes, hypertension and asthma
16 Community Health Centers in New Hampshire

- 11 Federally Qualified Health Centers, 1 FQHC Look-Alike and 5 Community Health Centers that are not FQHCs*

- Providing services at 21 locations across the state

- Provide primary and preventive care to over 122,000 patients statewide

- In aggregate approximately 29% of CHC patients are Uninsured, 22% receive Medicaid, 34% have commercial insurance and 15% receive Medicare

- 3 CHCs currently provide comprehensive dental services to their patients

- 2 FQHCs are in the process of establishing new dental centers that will provide comprehensive dental services

- 5 CHCs facilitate school-based dental sealant programs

- 2 FQHCs are contract agencies for NH’s Public Health Networks

* Plus an additional FQHC site in Charlestown, NH that is affiliated with a FQHC in Vermont
NH Community Health Center Members

- Indian Stream Health Center Colebrook
- Ammonosuc Community Health Services, Inc. Tilton, Lancaster, Whitefield
- Weeks Medical Center Groton, Lancaster, Whitefield
- Coos County Family Health Services Berlin (2 health centers), Gilmanton
- White Mountain Community Health Center Conway
- Amoskeag Community Health Services Manchester
- Concord Hospital Family Health Center Concord, Hillsborough
- Planned Parenthood of Northern New England Claremont (also in Dansh, Etna, Keene, Manchester, W. Lebanon)
- Goodwin Community Health Somersworth
- Families First Health and Support Center Portsmouth
- Lampry Health Care Nashua, Newmarket, Raymond
- Child Health Services Manchester
- FOHC Homeless Program Health Care for the Homeless Program Manchester
- FOHC Homeless Program Harbor Care Clinic (a program of Harbor Homes, Inc.) Nashua

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FOHC: Federally Qualified Health Center

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Funding for Community Health Centers

- CHCs are funded by a combination of patient revenues from Medicare, Medicaid, Commercial Insurance and Self-pay, competitive grants from state, federal and foundation sources, and community fundraising

- Funding mix varies by Health Center

- Federally Qualified Health Centers are eligible to receive Section 330 funding that is competitively awarded by the Health Resources and Services Administration based on the population that the FQHC serves

- FQHCs must comply with a set of 19 Program Requirements set by HRSA

- Non FQHCs are not bound by HRSA’s 19 Program Requirements